



Gracious Mountain Therapies

Website Terms and Conditions

Last updated 7/9/2023

Introduction

Welcome to Gracious Mountain Therapies website. These terms and conditions govern your use of our website and the therapeutic services (“Services”) that we offer. By using our website and our Services, you accept these terms and conditions in full.

Services

Gracious Mountain Therapies offers mental health services. These Services are rendered by Loraine Makowski-Heaton who is a qualified therapist (“Therapist”) trading as Gracious Mountain Therapies.

Eligibility

To use our Services, you must be at least 18 years old or have the explicit consent of a legal guardian. These Services are not intended for individuals under the age of 13 without explicit parental consent.

Data Protection and Privacy

All personal data will be handled in compliance with the General Data Protection Regulation (GDPR) and other applicable laws. Our Privacy Policy provides detailed information on how we handle your data, and it can be accessed [[here](#)].

Payment and Fees

All payments for Services must be made in advance unless prior arrangement has been made. Your continued use of the Services is contingent upon settling all outstanding fees.

Cancellation and Refund Policy

To cancel or reschedule a session without charge, please provide at least 24 hours notice. Failure to do so may result in a cancellation fee.

Limitations and Disclaimers

Our Therapist is not a medical doctor and our Services are not a substitute for medical advice or treatment. If you require medical assistance, please consult a qualified healthcare professional.

Consumer Rights

As a consumer, you have legal rights in relation to Services that are faulty or not as described. Advice about your legal rights is available from your local Citizens’ Advice Bureau or Trading Standards Office.

Governing Law



Gracious Mountain Therapies

These terms and conditions shall be governed by and construed in accordance with English law, and any disputes relating to these terms and conditions shall be subject to the exclusive jurisdiction of the courts of England and Wales.

Changes to Terms and Conditions

We reserve the right to revise these terms and conditions at any time. Your continued use of our website will be deemed as acceptance of any changes.

Contact Us

For any questions, concerns or complaints, please contact us at:

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